



April 1, 2020

To all our valued customers,

Satellite Garden Depot would like to take the opportunity to address revised procedures and operations at our company due to the unprecedented circumstances we face in regard to the Covid-19 pandemic. Satellite Garden Depot has taken pro-active measures to ensure the security of our facilities; including having made arrangements for the majority of our staff to work remotely from home and employing access limitations throughout our facility to restrict unnecessary movement/gatherings throughout our yard.

We have implemented screening procedures for our staff and drivers whereby they are required to self-certify each day that they are healthy and symptom free. They must also not have had contact with anyone that has recently traveled or has tested positive for Covid-19. In the event that any staff member or driver reports any symptoms of illness they are immediately sent home and are being asked to self-isolate as per Health Canada guidelines.

Please note that our drivers are no longer obtaining signatures for any deliveries.

We are actively communicating best practices for health and safety to our team and we are expecting that all members are following social distancing and sanitary measures to the absolute best of their ability. In the event that any of our drivers encounter a situation that they feel is unsafe they have been asked to communicate this information to our dispatch team and we will work to make alternate arrangements. Please know that during this time we will endeavor to accommodate requests for special accommodation, however as we work remotely and prioritize health and safety, not all requests may be accommodated.

Order and Pay Online -> Mark the spot you would like us to drop off your Supersac with an "X" -> We will drop it as close as possible, no Signature required!

We ask for everyone's patience and understanding during this time.